

## Welcome to FTCM's downtown office!

Here is some information to help you in your first visit to Family Therapy Center of Madison, Inc.'s downtown office, located at **10 E Doty St, Suite 445**, in Madison, WI.

### **Parking:**

There is an underground ramp for parking which is accessible from Doty St. You may park in the spaces labeled for "Visitors" on the first level of the ramp and go to the lobby that is on your left as you enter the ramp. Or if those spaces are taken, you may park in any space that is not reserved. The lowest levels of the ramp have the most non-reserved spaces. There is also metered parking on the street and another public ramp with lower rates across the street.

### **Bike Parking:**

There are bike racks near the left wall in the first level of the parking ramp.

### **Elevator:**

Please take the elevator to the fourth floor. If you are taking the elevator from a lower level of the ramp, *make sure you use the elevator lobby labeled "Ten E Doty."* As you enter the parking ramp, that elevator is in the lobby to your left. This parking ramp serves multiple buildings, so if you take the wrong elevator, you will end up in a different building. Also, *do not take the stairs* unless there is a fire. You cannot exit the stairwell at any floor other than the street level.

### **Handicapped Parking:**

On the first level of the ramp, to the left, are handicapped parking spaces. Please note that if you park on the first level of the ramp and are unable to walk up a few stairs, there is an elevator near the handicapped parking which is wheelchair accessible. When you leave fourth floor, please return to P1 via that same elevator. It has its own call button on the fourth floor, located on the side wall right next to the elevator door.

### **On the Fourth Floor:**

When you exit the elevator on the fourth floor, look for the suites that you can see from the elevator area, and then head in that direction, past Suite 441, down the hallway to Suite 445. If the hallway takes a jog after leaving the elevator area, then you are going the wrong way.

Please enter Suite 445 and take a seat in our waiting area. Your clinician will come to the waiting area when they are ready to begin your session. If you have any questions, or if your clinician is more than 15 minutes late, please feel free to call office staff at 608-276-9191 (Mon-Fri, 8:30 am to 4:30 pm).

Public restrooms are located on the other side of the elevators (to the right, when the main hall jogs to the left).